



*You can make a difference
when every moment counts.*



Dear Supporter,

With 36 years of experience in caring for those living with terminal illness, all of us at Hospice By The Bay learn every day from each patient and family in our care. We've learned how to make a significant difference during a challenging time – such as providing specially trained vigil volunteers who sit with a dying patient.

Susan was in the last days of her life. Hospice By The Bay sent Kristin, a trained vigil volunteer, to sit with her until her son arrived. The phone rang, and it was Susan's brother, David. Kristin held the phone for Susan, whose blue-grey eyes never left Kristin's while her brother spoke to her. A single tear rolled down each cheek. David asked Kristin to kiss Susan goodbye for him. Kristin bent down and gently kissed each side of Susan's face, whispering that this was from David. Susan's son arrived and was comforted knowing that his mother did not miss her brother's call. She died hours later with her son holding her hand.

We rely on individuals like you to help us continue all of the programs that make hospice care the gift that it is.

This is the kind of difference your donation will make in the lives of the patients we serve:

- \$500 covers the cost of training five new vigil volunteers.
- \$250 ensures that a Chinese-speaking grandmother receives instruction and support in her primary language so she can understand how to help care for her dying grandson.
- \$100 covers needed medical supplies not funded by other means.
- \$50 provides small treats for patients who live in isolation.

Any amount you can give will make a difference when every moment counts. Thank you for considering a gift to Hospice By The Bay – your most experienced community, non-profit hospice provider.

With gratitude,

A handwritten signature in black ink that reads "Sandra Lew".

Sandra Lew, LCSW, CEO

P.S. Please consider sending a donation today, or donate online at www.hbtb.org.

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(415) 927-2273

San Francisco/N. San Mateo Counties
(415) 626-5900

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(707) 935-7504